

DEPAW UNIVERSITY, CANINE CAMPUS INC.

BOARDING, TRAINING, DAYCARE, GROOMING & MORE!
GENEVA, IL 60134 PHONE: 630-232-8663 FAX: 630-232-8667

PAGE 2 OF 2

TERMS AND CONDITIONS

INITIAL each numbered paragraph (1-13) to confirm your understanding and agreement.

This agreement is entered into between DePAW University, Canine Campus ("DePAW") and

_____ under the following condition for _____:

(print first & last name - owner)

(print first name - pet)

_____(1) OWNER represents that he/she is the OWNER of the Pet to be boarded, trained, groomed, transported, participate in daycare or otherwise has the authorization of the OWNER to request the services stated herein.

_____(2) DePAW agrees to provide the contracted for services to the best of its ability & will make every reasonable effort to provide the services as agreed. OWNER agrees the training of animals is unpredictable & results may vary depending upon the nature & breed of the dog as well as the OWNER'S efforts & duty to reinforce the training & to obtain recommended follow-up sessions. Because of the unpredictability of animals, DePAW does not warrant or guarantee the results of any training that it performs, nor is DePAW responsible for any aggressive action/behavior of the animal on or off the premises. It is understood & agreed that the OWNER is solely responsible for any aggressive actions/behavior of the animal.

_____(3) It is agreed by the owner that DePAW, its agents, officers, and employees, assumes no liability for the health or safety of the animal that is participating in any & all of DePAW's services including, but not limited to, all on or off site participation.

_____(4) **A) Reservations & Payment:** A Credit/Debit Card shall be required to hold any and all reservations or appointments. All charges must be paid in full at time of pick up. **B) Cancellations:** All cancellations must be made 72 hours in advance to avoid penalty charges. If cancelled after the 72 hour period a charge of 25% is applied. **C) No Shows:** All no shows without cancellation will be charged 50% of the reservation and/or appointment. Holiday no shows without cancellation will be charged the full amount of reservation. All fees will be charged to the credit/debit card on file. These terms apply to ALL services provided by DePAW, including, but not limited to, boarding, training, grooming, daycare, etc. No exceptions.

_____(5) In the event OWNER fails to pick up an animal left for 30 days past the completion of the contracted services, DePAW reserves the right to dispose of said abandoned animal without notice to owner and owner waives any & all claims to said animal.

_____(6) **A) Veterinary Services:** If necessary and at DePAW's absolute discretion, DePAW has the right to obtain veterinary services for the animal at OWNER's cost and responsibility. DePAW has no obligation to obtain veterinary expenses nor does DePAW have the obligation to notify OWNER prior to obtaining veterinary services. **B) Vaccinations:** OWNER understands that it is his/her responsibility to always provide DePAW with current vet records yearly for Rabies, Distemper, Bordetella, and a Negative Fecal for EACH VISIT. It is not DePAW's obligation to remind owners of their responsibility. On the rare occasion that a dog is dropped off without current vaccinations or if they expire during the pets' visit, DePAW will obtain these vaccines at the owner's expense.

_____(7) **Veterinary Communication:** By initialing & signing this agreement OWNER hereby gives DePAW written consent to obtain vet records at any time and/or speak with or obtain written documentation to/from the veterinarian directly about any cases/incidents related to DePAW without prior approval. DePAW reserves the right to deny services or to terminate services at any time in its absolute discretion as determined by DePAW.

_____(8) OWNER agrees that ALL purchases are non-refundable & non-transferrable. All sales are final.

_____(9) OWNER understands & acknowledges that DePAW has on going surveillance cameras on the premises.

_____(10) OWNER agrees to allow DePAW to take pictures and/or videos for promotional material for DePAW purposes. If you disagree & wish to opt out, please check & initial here _____

_____(11) OWNER may permit DePAW to utilize webcams, upon OWNER request, as an additional service & cost.

_____(12) **Permission to Transport Pet,** upon OWNER request, as additional service & cost: I authorize DePAW to transport my pet via pet taxi/bus service. I agree and acknowledge that in using the transportation services of DePAW there are certain dangers to pets being transported in a motor vehicle, and not hold DePAW, its owners or agents responsible for injuries sustained by my pet during transportation. I understand & agree that I am solely responsible for any damage to any DePAW vehicle done by my pet during transportation. I further release DePAW from any responsibility for my pet and/or property before & after pick up & drop off whether or not I am home when the pet is transported.

_____(13) **A)** If OWNER returns to DePAW for any & all additional services, DePAW shall rely on the information contained in this form unless corrected or revised by OWNER. **B)** All information contained in this agreement is true & accurate and OWNER understands that DePAW will be relying on said information in providing the agreed upon services.

PET(S) OWNER

Witnessed by DePAW AGENT